

# Smart Stories

## Windham Mountain US



### Everything on one ticket: Windham Mountain Resort to implement RFID technology from Season 2018/19

Just two hours from New York, Windham Mountain Resort offers small town charm combined with the comforts of the 21<sup>st</sup> century. Five new ski runs have been created here over the last three years, with the resort's 55-year-old skiing tradition delighting its many regular patrons, and its numerous attractions drawing in new guests each year as well.



Pure skiing pleasure is ensured with a snow guarantee of 97% in winter on its 54 ski runs. In the spring, summer and fall the Windham Mountain Resort offers a variety of outdoor activities such as a golf course, a mountain bike park and a spa. The resort's philosophy is to offer visitors unique memories and to make their stay as comfortable as possible.

This winter, guests are able to enjoy even more comfort. Uniquely among ski resorts in Green County, all ski passes from the 2018/19 season onwards will be converted to radio frequency identification

technology (RFID) and thus supersede the old lift passes.



#### AX500 Smart Gate NG

For guests this means contactless admittance to lifts by means of 17 hanging mounted **AX500 Smart Gates NG**. Thus removing gloves, opening zippers or fiddling with lanyards for the scanning of ski passes becomes a thing of the past. Easy admittance

#### ➔ AX500 Smart Gates NG

Gantry mounted with flaps



#### ➔ Axess SMART PRINTER 600

All-in-one-Printer



#### ➔ Capacity

Passengers per hour



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is guaranteed by the placement of the RFID card in the left breast or sleeve pocket. Left-mounted antennas on the separators recognize the RFID card's electromagnetic waves and the integrated microchip sends a signal for opening to the entry. Waiting times at the lifts are shortened with this technology, which guarantees even more skiing fun on the slopes. The RFID tickets can be topped up online, meaning that a ski pass can already be booked from the comfort of your own home. The WTP number enables a unique assignment to the owner's RFID card. A guest can go directly to the lift at the beginning of their day's skiing and start skiing straightaway.

To coincide with the start of the new season, 30 **Axess SMART PRINTER 600** have been installed at the Windham Mountain Resort. Using these, RFID tickets can be printed, deleted, encoded or read in a single step.

The switch to a paperless pass system has also led to a reduction in ticket prices for guests and ongoing conservation of environmental resources. But the RFID tickets don't just offer guests comfort on the ski slopes. The tickets can also be used away from the slopes in the resort.



**Axess SMART PRINTER 600**

Thus the option exists to load up tickets with a monetary value at a POS with an **Axess SMART PAD 600** and using them in the resort for going to restaurants, spa treatments, etc. The capability of integrating Axess products

with the POS software pioneers of the American market (RTP, Siriusware) is carried out simply and easily by means of interfaces and offers a full integration into already existing systems.



**Axess SMART PAD 600**

