

RESORT.F&B



Axess RESORT.F&B Integrated solution for restaurants, kiosks and shops

Axess RESORT.F&B is the integrated solution for order and inventory management in restaurants, kiosks and shops. RESORT.F&B can be configured individually and is fully integrated into the Axess **RESORT** solution. The guest can even pay with their ticket, provided they have loaded their account with a monetary value. The Axess HANDHELD is the mobile order terminal for service employees and simplifies the ordering process through digital booking. The comfortable payment interface is adapted to your specific requirements, enables efficient work in live operation and only requires a short training phase. Stock levels can easily be added or debited and you always have an overview of your inventory. The program offers individual article management that corresponds to your existing inventory and makes it easier for you to reorder or check the inventory.

Restaurant guests can place and pay for their food and drink orders directly at the new Axess **SELF SERVICE KIOSK**. The order is then ready for take-away collection or served to the table. A table can be reserved in advance in the Axess WEBSTORE or the restaurant's online portal. If desired, the food and drinks can be ordered in advance and served to the table at the desired time. Everything can be organised conveniently from home or on the go. RESORT.F&B of course complies with the tax law guidelines. In the event of tax changes, everything is updated with just a few clicks. Report evaluation, order management, master data management, establishment of registration interfaces and inventory evaluation are managed centrally in **CLICS**. If desired, reports can also be sent automatically by email. Another intelligent function is the data collection of your customers in the DATACENTER. You can analyze the behavior and connect to a professional CRM solution. Regardless of whether you want to integrate a souvenir shop or sell additional items in the rental shop: RESORT.F&B delivers the tailor-made sales application - either as a retail application or in the catering area for the service team.

Features

- Order management
- Central stock management for multiple warehouses
- Working with different currencies and payment methods
- Multilingual software
- Fiscal compliance
- Can be used fully offline
- Statistics and reports from POS and DATACENTER
- Collect data for CRM system



Axess RESORT.F&B

System Overview







Axess RESORT.F&B SELF SERVICE KIOSK

Efficient SELF SERVICE to suit your taste

At the Axess F&B SELF SERVICE

KIOSK, restaurant guests can place their food and drink orders themselves. There is an option to choose whether the order is for dining or to take away. Depending on the option, selected dishes and drinks can also be supplemented with possible additional offers (burger with fries or drink with ice cubes). Payment can be made cashless by credit card or Axess **RESORT.CHARGE** directly at the kiosk or with a voucher at the cashier. The

F&B SELF SERVICE KIOSK not only

enables the restaurant to operate completely cashless, but also increases the efficiency and speed of the ordering process. The guest then sees the number of their order on a queue monitor and knows when their order is ready for collection.

The kiosk can be integrated into an existing Axess **RESORT.F&B** solution at any time.



Features

- Simple and stress-free ordering for the guest
- Cashless payment by credit card, with Axess RESORT.
 CHARGE or a voucher at the checkout
- Multilingual
- Reduces the workload of checkout staff for more focus on preparation
 - Option to work without a cashier
- Queue monitor to display the status of the order
- Manage and process the order via RESORT.F&B POS and/or kitchen monitor
- Easy integration into existing RESORT.F&B solutions
- > F&B SELF SERVICE KIOSK suitable for:
 - Wall mounting
 - Mounting on floor stand with option to be operated
 - on either one or both sides

Axess RESORT.F&B RESERVATION Online table reservations for restaurant guests

With the online table reservation, restaurant guests can reserve a table in advance. If desired, menus, individual dishes or drinks can also be pre-ordered at the same time. Guests receive confirmation of their reservation by e-mail and can also cancel it online if necessary. The online table reservation offers a responsive design, meaning the display adapts to laptops, smartphones or other devices automatically. Time availability and seating

capacity for the table reservation can be configured and set individually for each restaurant. Integration into your own website is of course possible. The table reservation module at the Axess F&B POS or in the back office can be used to keep track of online reservations. Reservations can also be created manually here. Axess RESORT.F&B RESERVATION

can be integrated into an existing Axess **RESORT** solution at any time.

Features

- > Real time online availability
- Reservation including pre-ordering of food and drinks
- > Interface in responsive design
- Multilingual
- Individual configuration depending on restaurant capacity and opening hours
- > Fully integrated interface in the RESORT.F&B POS
- > Overview of reservations restaurant

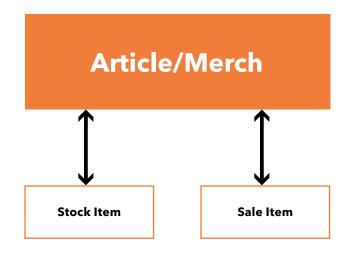


Axess WAREHOUSE MANAGEMENT

Inventory management made easy

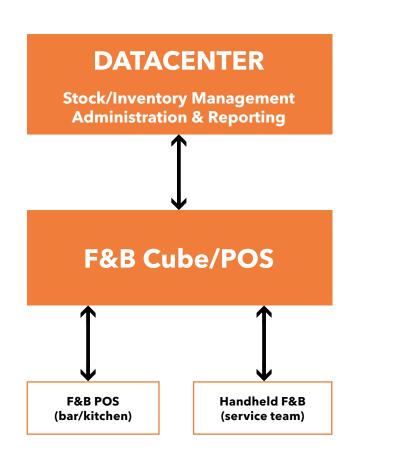
Axess WAREHOUSE MANAGEMENT

is the solution for customers with multiple sales outlets. The inventory management of the warehouse (or several warehouses) for all branches is stored centrally in the database (ORACLE), all companies can be managed in **CLICS**. The software is used to define the warehouse hierarchy and management or administration strategies (FIFO, FEFO, LIFO, etc.). Of course, this can also be done manually. Custom reports with multiple filter options can be saved or exported.



Features

- Different basic types of inventory (perishables, durable, time limited, divisible, limited, unlimited)
- > Warehouse hierarchy
- Management strategies
- Reporting
- Order management
- Stock taking
- Current value of goods





F&B POS FEATURES

- Modifier
- Split payment
- Different user roles for
- the service staff
- Comments for orders and items
- Offline mode



Axess RESORT.F&B

Axess AG Sonystrasse 18, 5081 Anif/Salzburg, Austria T: +43 6246 202 F: +43 6246 202 90 info@teamaxess.com teamaxess.com

© 2024 Axess AG

04_2024