



LEISURE & ATTRACTIONS

Surf Parks

→ ENGLISH

AXESS

**Keep the stoke alive.
Trust in Axess systems
to work seamlessly
in your surf park &
ensure your guests
enjoy the ultimate
feeling of riding a
wave.**



Axess

LEISURE & ATTRACTIONS

Smart and modern ticketing and access management solutions designed specially for Surf Parks unique requirements. Whether you need a system for selling tickets, automated data management, CRM or access control - Axess is your full-service-partner. We offer the perfect system. Our centralized datacenter allows to add as many products and features as you need

plus the ability to provide a system to scale with growth or to suit multi venue operations, regardless of the size of the facility. Axess meets the requirements of your surf park by tailoring to your application and providing a framework to add as desired. You have to choice. Pick the features you need. Axess will arrange all chosen parts and tasks to configure the best suitable

solution for your surf park. We take all chosen parts and tasks and configure the best solution for your surf park. The Axess modular system allows you to add features that you may need in the future, by simply integrating them into your existing system. Various third party products can be easily integrated as well.



Axess
WEBSHOP



Axess
TICKET KIOSK 600



Axess
CARDS



Axess
SMART RETAIL



Axess
RESORT.RENTAL



Axess
RESORT.LESSONS



Axess
RESORT.LOCKER



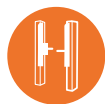
Axess
SMART POS



Axess
RESORT.F&B



Axess
HANDHELDS



AX500
Smart Gate NG



Axess
PICK UP BOX 600



Axess
SMART RESERVATION



Axess
SMART TERMINAL 600



Axess
PARKING

Axess WEBSHOP

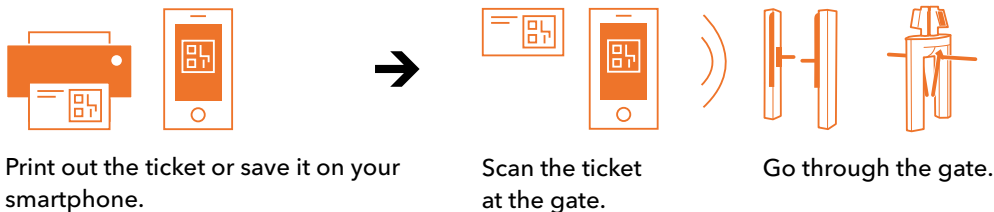
Solutions for smart internet sales

Nowadays most tickets are bought online. The Axess **WEBSHOP** provides operators with an online ticketing solution that is integrated into the own individual website. It is a "fully responsive" and convenient outlet which guests can use to book tickets and services from any device. It has

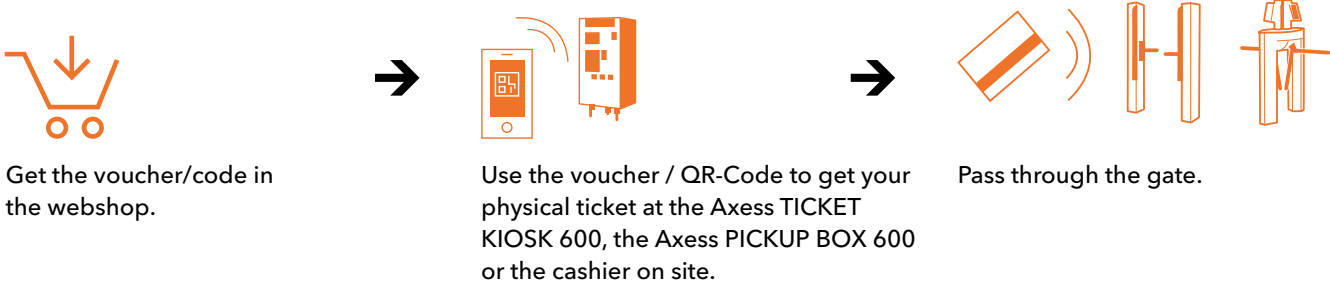
been developed in-house and is therefore perfectly integrated into the Axess system. When guests arrive on site, they are able to convert their voucher into a valid ticket at the cash desk or by simply using the Axess **PICK UP BOX 600** or the Axess **TICKET KIOSK 600**. If guests are already long-term cus-

tomers, they may recharge their Axess **CARD** or **WRISTBAND** at the webshop using the unique WTP number of the ticket. Axess Web Ticketing Program (WTP sales) serves your attraction with an online ticketing for both B2C and B2B sectors.

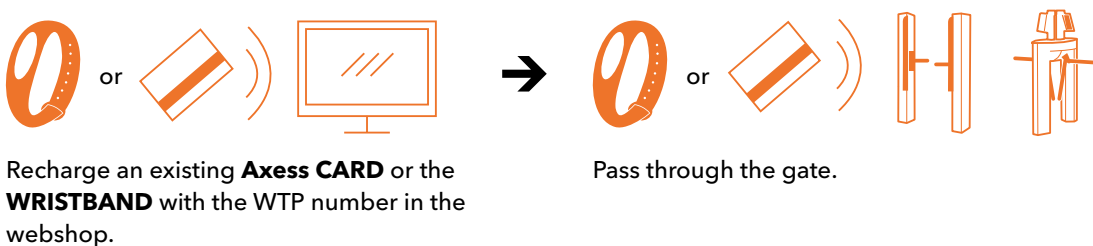
Buy a ticket



Reserve a ticket



Recharge an Axess CARD or the WRISTBAND



Axess SMART POS

The high performance point of sale

The smart cash desk solution offers an impressive intuitive design and a wide range of functionality. The Axess **SMART POS** can be individually configured. It works for leisure parks, theme parks, museums, zoos, sights and other attractions. The user interface offers a large transaction window which is able to display all sales data and additional messages. The POS is also a secure payment management system which fulfills

all legal and fiscal requirements, as well as reports. The receipt printer is also able to print barcode tickets. A high resolution touch screen allows to operate the system intuitively and rapidly. An easy-to-read customer display gives the customer overview of the charges and details. With the connected camera it is possible to take pictures and print them on the ticket as for saison tickets.

Features

- › Clear ticket selection
- › Individual position of keys
- › Several key levels (tickets, articles, packages etc.)
- › Color indications and groupings (by frequency or event)
- › Rapid ticket production with up to four Axess **SMART PRINTER 600**
- › Reports on receipt printer
- › Gift coupon solutions (country specific)
- › Online and offline operation (local database)
- › Integration of additional services such as Axess **RESORT.LOCKER**



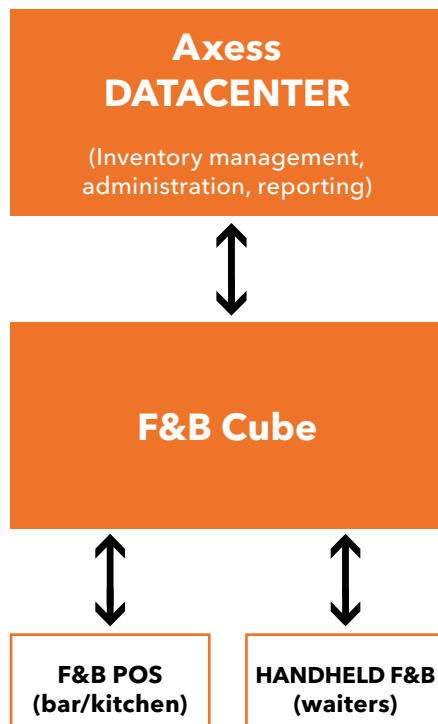
Axess RESORT.F&B

Get your restaurants, kiosks and shops into the system

Axess RESORT.F&B is the integrated solution for the order and logistic management of your restaurants, kiosks and shops. **RESORT.F&B** can be configured individually and coordinated according to the needs of your busi-

ness. This smart solution can be used for services ranging from food kiosks to restaurants. **RESORT.F&B** corresponds of course to tax law guidelines. In case of fiscal changes, **RESORT.F&B** is updated with just a few clicks. Report

evaluation, order management, master data management, the setup of registration interfaces and inventory evaluation is administered centrally in the **RESORT.F&B MANAGER**. Reports can also be sent automatically by email.



Axess SMART RETAIL

Shopping at your attraction made easy

The **SMART POS RETAIL** allows to integrate your sales of shop articles or other extended items into the POS system. Guests can buy a sunhat, sunscreen or souvenirs in your shop. Everything can be monitored and managed through one system and database and offers an easy to read overview on the front-end.



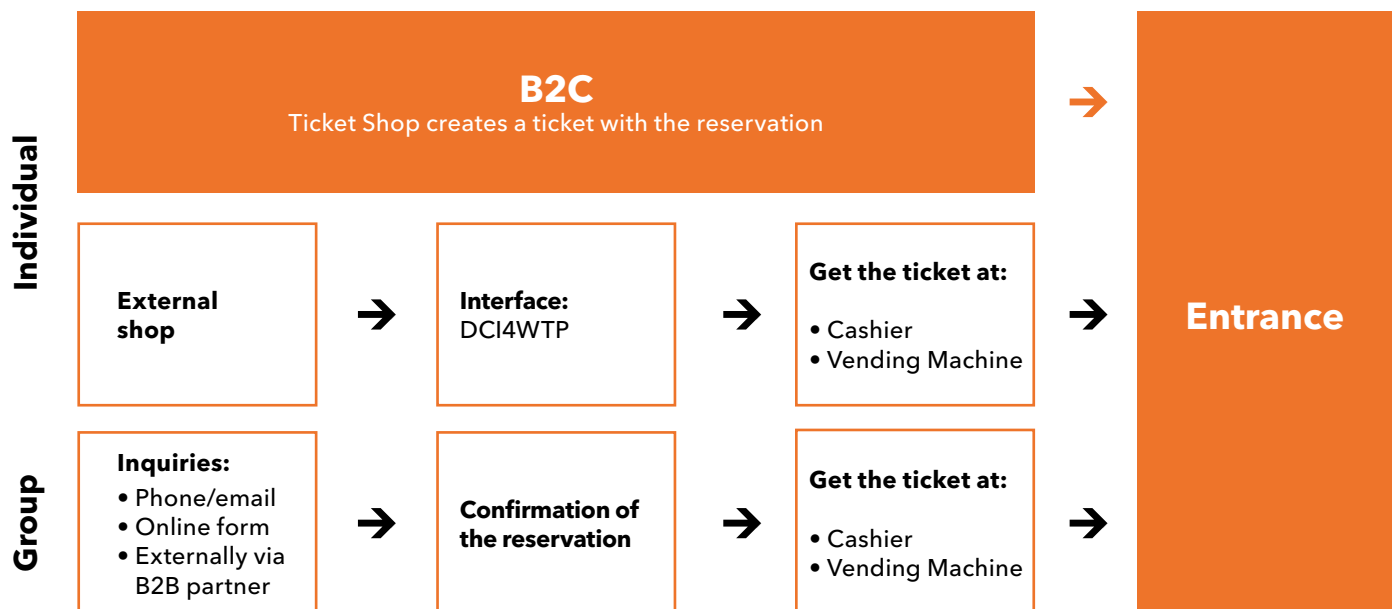
Axess SMART RESERVATION

Book your time in the wave pool with correlations to your ability level

Axess **SMART RESERVATION** is the innovative reservation system for many applications. It offers you a back office solution to create and manage inquiries and reservations. This web based application doesn't require any additional installation. Your visitor has a confirmed place at a particular time, a special event or in a limited group

for their surf session or a lesson. The inquiries from all sales channels are automatically transferred into the **RESERVATION MANAGER** software. This is where a reservation is created, edited or changed. When the process is finished, **SMART RESERVATION** generates and sends the reservation confirmation. You always have a clear

overview of all reservations and bookings. Reservations for larger groups are easily handled with the special group reservation feature. B2B partners (such as travel agencies) get their own login and can independently make their reservations in the **RESERVATION MANAGER**.



Axess RESORT.LOCKER

Integrate a full locker management into your access system

Thanks to the central administration of data in the Axess **DATACENTER** visitors are able to book a personal locker at the same time as they purchase their

ticket. The ticket is simultaneously the locker key. By using the Axess **SERVICE PANEL** lockers can be managed and changed or authorizations can be

added. Operators are provided with a wide range of tools for the administration and analysis of the lockers.

BUY

Visitors buy and pay a ticket online or at the Axess **SMART POS**. They get the ticket from the cashier at the **POS** or print it at the Axess **PICK UP BOX 600**.



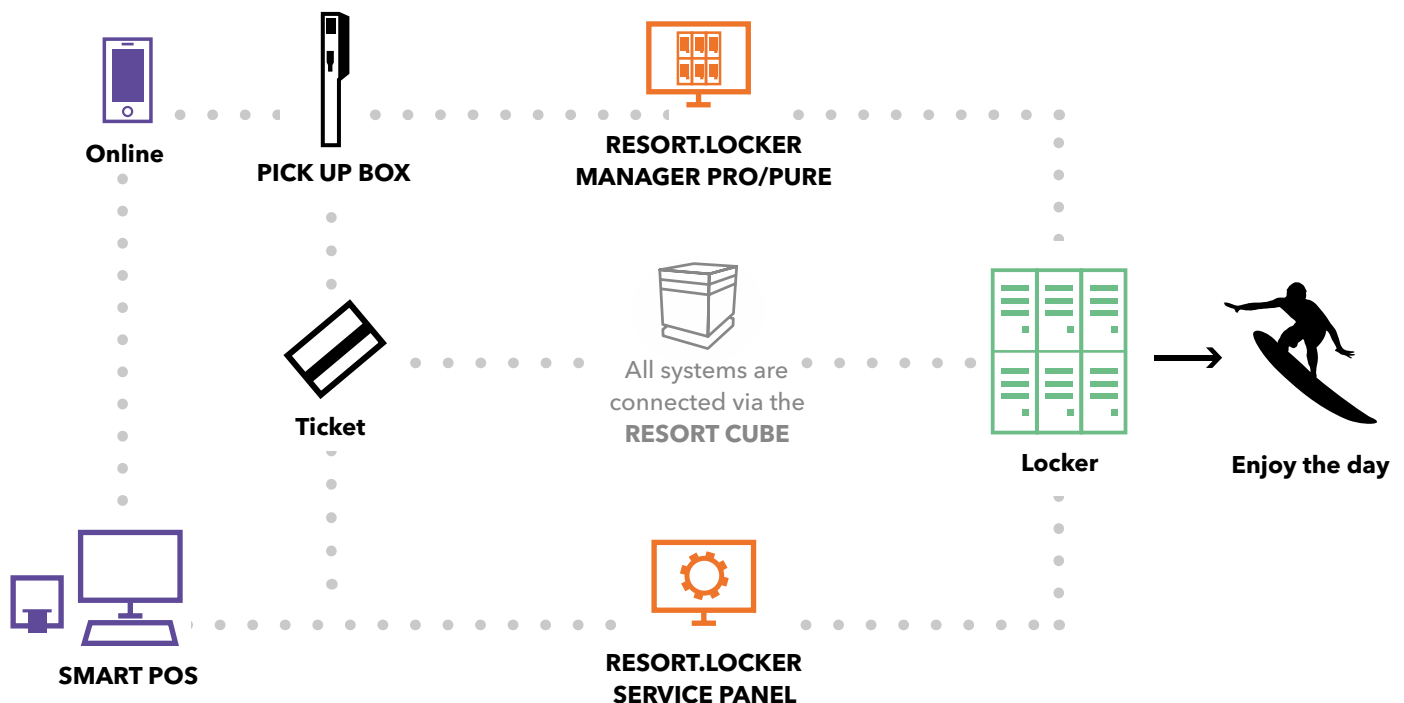
MANAGE

Management of the locker system by the service team with the **RESORT.LOCKER MANAGER PRO** or **PURE** or independently at the **SERVICE PANEL**.



USE

Use the ticket as the key for the locker system.



Features

- › Locker booking by Axess **CONNECT.APP**, Axess **SMART POS**, a stand-alone system or online
- › Booking of one or more Lockers; Assignment of multiple tickets to one locker; Changes of lockers
- › Centralized configuration of the system; Login with the web browser
- › Offline operation without restrictions
- › Online monitoring of the locker occupancy



Axess RESORT.LOCKER PRO

Allows to book and adapt locker authorizations in short time. The software is fully integrated into the Axess **RESORT** system and allows managing the lockers at the Axess **SMART POS**.



Axess RESORT.LOCKER PURE

You can easily manage lockers for your visitors on external systems. This stand-alone product allows integration for hotel receptions, rental shops, etc.



Axess RESORT.LOCKER SERVICE PANEL

Located in the locker room, the panel supports the visitor with basic functions such as checking the location of the locker, assigning other persons or changing lockers. Visitors can manage their locker independently of the service team.

Axess RESORT.RENTAL

For fast and convenient rentals

Axess **RESORT.RENTAL** is the flexible rental solution for sports equipment for your ski resort. It scores with its modular concept, is part of the Axess **RESORT SOLUTIONS** family and can be tailored to the needs of your business. Integrated data capture in the Axess **DATACENTER** is the key to a fast rental process with secure and standardized service. The result is perfect support for your customers plus simple and efficient organization

of all administrative processes. The guest data management, recording and processing of rental orders are carried out centrally and offers a run-time optimization for both individual and group rentals. Customers have the option to select their equipment in the self-service webshop, via the **RESORT.RENTAL CHECK IN PANEL** or with the help of your staff at the **RESORT.RENTAL TECH DESK**. Guests receive the booked equipment quickly and

conveniently. In addition to sports equipment rentals, **RESORT.RENTAL** also permits the integration of retail sales from the shop. They can be entered and charged either at the Axess **SMART POS** or at the **TECH DESK**. Detailed reporting, statistics and easy-to-read revenue sheets take the load off your operational management and give you all the figures you need with just a few clicks.

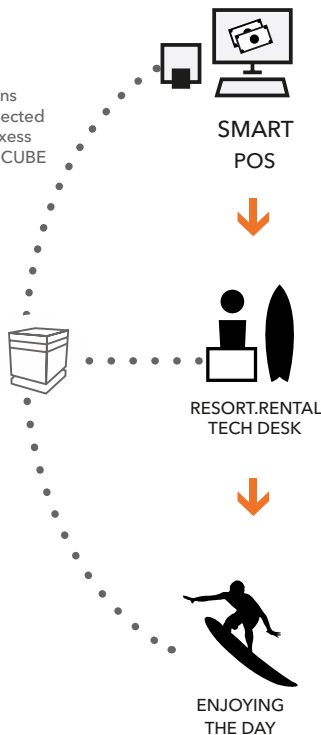


Guests can check in and reserve their equipment via the **RESORT.RENTAL CHECK IN PANEL** or online.

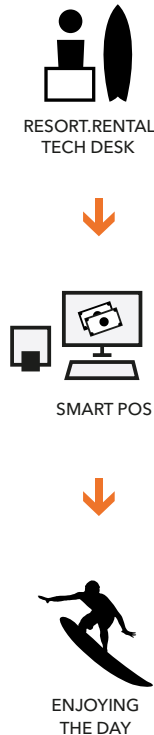


PAY FIRST

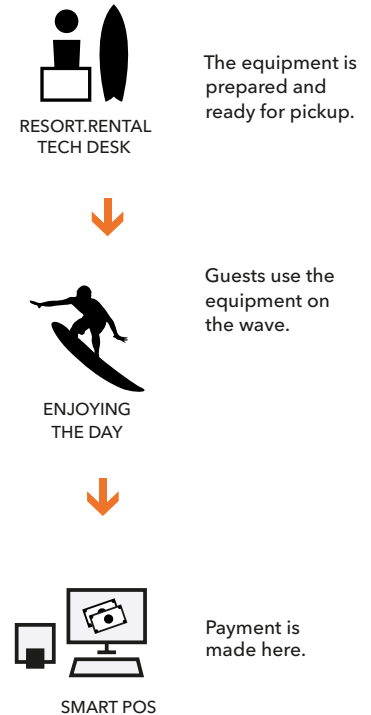
All stations are connected by the Axess **RESORT.CUBE**



PAY LAST



PAY AFTER



Axess RESORT.LESSONS

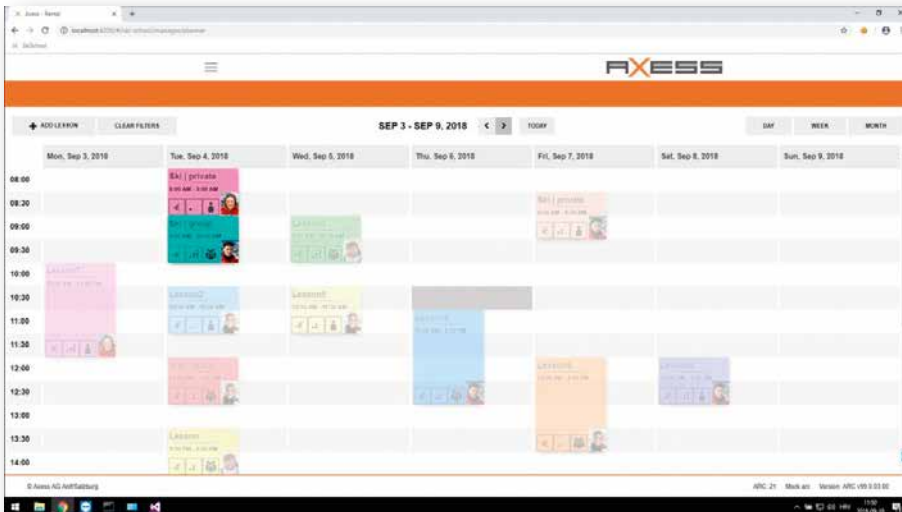
Managing lessons and sessions in the surf park

Your guests want to learn how to surf, progress their skills and enhance their technique under the guidance of your friendly, expert surf coaches. Choosing from group or private surf lessons, with board and wetsuit hire all included. Axess **RESORT.LESSONS** offers easy integration into your system. Its convenient time management suggests free time slots during the booking process and shows the status of available coaches. Bookings can be completed at an Axess **SMART POS**

on site or online. Surf coaches can be managed directly within **RESORT.LESSONS**. This includes reservations, billing or assessment rankings. Communication between you and your coaches runs online. Wave schedules are easy to manage and forwarded to your coaches mobile phone. Therefore everyone is prepared within seconds. Your guests only have to go surfing. Score perfect waves. Get stoked. Repeat.

Features

- › Management of group or private surfing lessons
- › Simple booking steps
- › Reporting and billing
- › Guest feedback
- › Push notifications for surf coaches



AXESS



Axess PICK UP BOX 600

Delivering prepaid tickets within seconds

Getting your ticket has never been easier. Visitors can collect tickets ordered online in the individualized Axess **WEBSHOP** or Axess **CONNECT.APP** on site within seconds. This makes queuing a thing of the past. As an operator you benefit from satisfied visitors and quicker ticket issue combined with lower staff costs. The space-saving and solid construc-

tion enables simple installation and integration on site as well as reliable operation in all weather conditions. Thanks to the modular construction philosophy of Axess, the **PICK UP BOX 600** is also easy to maintain and can be upgraded with technical innovations at any time.

Even the issue of group tickets is pos-

sible. By scanning the QR code for your group voucher you get all individual tickets printed at the **PICK UP BOX**. On top you can forward vouchers for special offers if you connect the Axess **BADGE BOX 600** with it. E.g. free drinks, bonus on services or free souvenirs.



Axess SMART SCANNER 600

Simply scan the QR code to receive a ticket



Axess SMART PRINTER 600

Issues barcode tickets or smart cards in seconds
Group collections are also possible



Features

- › Issue of barcode tickets or smart cards
- › Weatherproof design
- › Slim Fit
- › Intuitive operation ensures smooth self-service
- › Individual layout for operating instructions panel
- › Screen for marketing infos or advertisement
- › Remote management of screen display
- › Delivery of group tickets
- › Optional Axess **BADGE BOX 600** for special offers or infos

Axess TICKET KIOSK 600

The genius among ticket machines

Multifunctional and interactive: The Axess **TICKET KIOSK 600** combines smart technology with a generous, user-friendly display into a new class of ticket machines. The kiosk makes it quick and easy to buy tickets around the clock and prevents stress at the cashier desk at peak times. With the **TICKET KIOSK** pick-up-service is

made easy: It enables the issue of tickets from vouchers out of the web. The scanner reads barcode and RFID tickets as well as QR codes from smart-phones. The 27" color display with touch function offers great overview of information. The presentation height of the monitor can be ergonomically adjusted for the ideal placement. A

broad variety of payment options can be customized to your needs. The **TICKET KIOSK** offers a CREDIT version, with a country-specific card terminal and is ready for NFC solutions as well. Future versions will offer the withdrawal of tickets and repay of deposits.

High-resolution 27" Touchscreen Display
Intuitive menu guidance and ADA mode

Axess TICKET SCANNER 600
Reads RFID cards in ISO 14443 or 15693 format, as well as barcodes and QR codes from mobile devices



Features

- › Touchscreen with ADA Mode
- › Cash module
- › Banknote reader
- › Optional banknote return function
- › Payment via NFC
- › Indoor and outdoor installation
- › Issue of tickets
- › Repay of deposits
- › Remote screen management



Axess HANDHELDS

Mobile brother of the Axess SMART POS

The weatherproof Axess **HANDHELDS** are the mobile brother of the Axess **SMART POS**. Equipped with a high-quality touchscreen and a color display suitable for daylight, it permits reliable ticket checks or the issue in all conditions of light. No training is necessary because of its intuitive menu, the **HANDHELD** is no more difficult to use than a smartphone. Automatic

updates can be uploaded and installed directly on the device via WIFI. The handheld is a lightweight and can be easily used all day long without making the operator's arms tired. The optional pistol grip offers even more convenience and comfort. It can be operated as a barcode ticket scanner or RFID ticket reader.

Features

- › Intuitive operation saves time and effort for training
- › Lightweight, solid, weatherproof design
- › Touchscreen suitable for all conditions of light
- › Mobile ticket control or issue of tickets
- › Reading 1D/2D barcodes; optional also smart cards ISO 14443 and ISO 15693
- › Automatic updates via WIFI and LTE
- › Optional: Pistol grip and mobile ticket printer



Case

Lightweight, solid and weatherproof design for unrestricted outdoor use



Color touch display

High resolution color display for optimal operation in daylight



Operation

Intuitive touch screen as on a smartphone



Mobile printer

Easy wireless ticket or receipt issuing



Axess SMART CARDS & TICKETS

We deliver all types of tickets you need

All Axess **SMART CARDS & TICKETS** are high quality products that meet the individual requirements. The quality ranges from paper, cardboard, plastic and RFID-chip cards. The Axess **BARCODE CARD** is specially designed for individual daily admissions. The high-quality cardboard ticket is printed with the Axess **SMART PRINTER 600**. If you are looking for an attractive seasonal card for your visitors Axess has the optimal solution with the RFID-chip card. This card can be rewritten several times and is able

to print additional information like a QR-code on the ticket. The chip can store personal data from season pass holders, pictures or CRM data. The plastic card works without battery and is the ideal solution for season passes, membership cards or for online bookers who want to get their ticket from the Axess **PICK UP BOX 600**. Besides these two ticket types made of solid material there are also fast and low-cost paper printed tickets available. Either the version that is produced by the Axess **BADGE BOX 600**, where

additional offers can be printed out for the visitors, or the tickets that are printed out with a plain receipt printer. The Axess **BADGE BOX 600** can hold sale-offers, free rides, special treatments in a spa or just a place on a special ride. In extension to the main ticket they offer an additional value. The Regular bon-ticket is printed at the cashiers desk and used for single entry and low-cost demanding attractions.

RFID TICKET

- › Optically and electronically rewriteable
- › Segmented storage with a multi-application concept
- › Up to 5 authorizations for ticket and personal data
- › ThermoRewrite area covering the front side
- › Water resistant
- › Not bendable



WRISTBAND

- › Layout design in 4-color UV-offset printing; additional protective laquer
- › Water resistant
- › They can be linked in the database to the wearer
- › Keyless entry
- › When scanned by an RFID reader, a low-power radio wave activates the chip to securely collect and transfer data

BARCODE TICKET

- › Single ride tickets in ISO format (credit card format)
- › Layout design in 4-color UV-offset printing; additional protective laquer
- › One-time direct thermal print on front
- › Barcode readable with red light scanner
- › Card material: cardboard; free of PVC and bisphenol
- › Optional: Hole for hanger

Axess SMART SCANNER 600

The intelligent ticket scanner for the digital future

The Axess **SMART SCANNER 600** is a super smart module for rapid scanning of codes and reading of RFID chips. It handles all types of conventional media such as printed tickets, chip cards, wristbands or print@home tickets as well as e-tickets presented on mobile devices or smart watches. Visitors just hold their card into the scan area. A large and bright touch display provides visitors with details on ticket validity and holds space for advertisements, videos and service information. That way it is a system which offers

flexible opportunities to interact with visitors. If required, this module can also be equipped with innovative in & out sensors to identify approaching visitors. This means that entry and exit is able to take place at the same gate. The access point can switch from entry to exit direction in a matter of seconds. The **SMART SCANNER** can also be supplied with a wall mount housing. This options make it easier to retrofit existing systems or even to integrate the **SMART SCANNER** into external systems.

Features

- › QR and barcodes, Print@Home tickets and vouchers
- › Foldable plate for the scanning from smart watches and smartphones
- › Built-in loudspeaker for audio feedback
- › Modular design for rapid installation and upgrading
- › Optional: Short Range Reader to read, NFC devices and Wristband Transponders
- › Optional: In & out sensors for operation in two directions

Optical light signal

For rapid check of access authorization.

Foldable plate

Guarantees convenient and flexible reading of devices bigger than a card.



Large 7" LC Touch Display

Easy communication for instructions, alerts, individual greetings or advertising messages at the gate.



Axess SMART TERMINAL 600

Perfect access for all kinds of attractions and on top surfboard friendly

A reliable gate that works perfectly in any type of weather and even after millions of opening and closing cycles is the basis of our access system. The modern gates are able to communicate with each other and are integrated into the whole ticketing and access solution. The Axess **SMART TERMINAL 600** adapts flexibly to individual needs. The type of installation, antenna, reader and separation can be selected.

It offers an individual opening and closing speed, built in communication with the resort's central info desk, a big screen for advertisement or additional information as well as a barrier free entrance module (ADA). Tickets can be read without touching anything, „hands-free“ is a standard. **Perfect for surf parks as the flap style of gate is surf board friendly.** No more rail cracks from turnstile bars.

Features

- › Entry and exit modus possible on one or both sides
- › The flap glass modules makes it easier to pass through when carrying bags or surfboards
- › Optional - ADA entrance for barrier-free access
- › Emergency exit modus



Axess SMART SCANNER 600
Detects tickets for entry and exit.

Optional extras
Panic mechanic or ADA entrance.

AX500 Smart Gate NG - Flap

Perfect access for all kinds of attractions

The **AX500 Smart Gate NG** adapts flexibly to individual needs. The type of installation, antenna, reader and separation can be selected. It offers

an individual opening and closing speed, built in communication with the resort's central info desk, a big screen for advertisement or additional

information as well as a barrier free entrance module (ADA). Tickets can be read without touching anything, „hands-free“ is a standard.

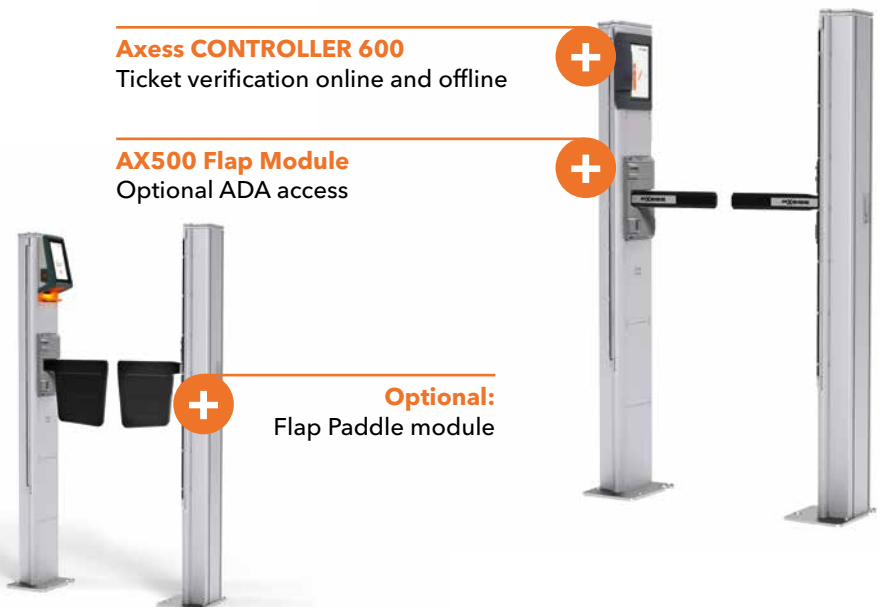
Features

- › Robust anodised aluminium post
- › Individual opening and closing speed
- › Individually configurable due to modular design
- › Extensions can be easily retrofitted
- › „Handsfree“ ticket check
- › Optionally: Barrier-free thanks to extra-wide design (ADA)

Axess CONTROLLER 600
Ticket verification online and offline

AX500 Flap Module
Optional ADA access

Optional:
Flap Paddle module



Axess PARKING

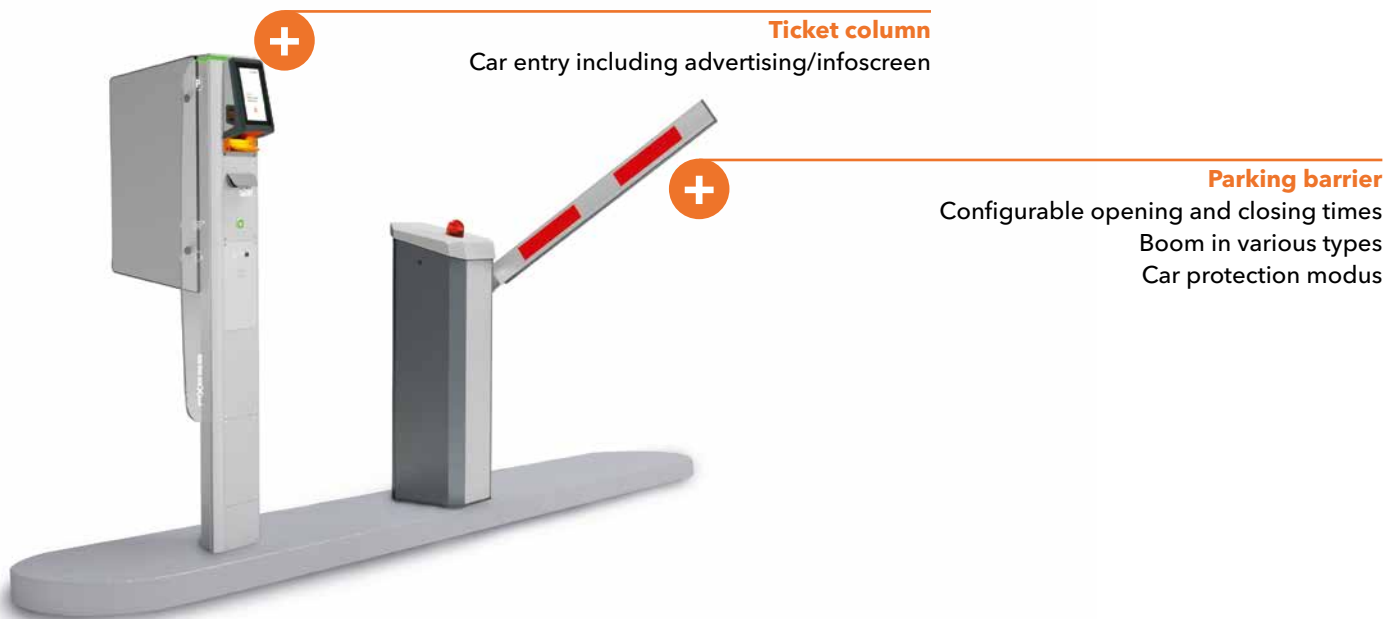
Integrate car access systems and parking management

When entering or exiting a parking area, you want to go fast. The **Car Axess NG** gate is impressive with its fast opening process of just 1.3 seconds. The solid and weatherproof gate is suited both for inside as well as outside applications. 2,500 barcode tickets can be printed out from a single roll to keep maintenance low. Regular

parkers are processed straightforward via RFID-cards or license plate recognition. The parking solution is **integrated in the surfpark** and can be operated out of one software. This way management of surfpark and parking is combined and easy to handle for the team and visitors.

Features

- › Latest parking technology
- › Operating out of the access system of the attraction
- › Marketing features included
- › Payment system integrated
- › Issue of tickets



The Axess Service

Focused to be there for you

Our customer is our partner. We aim to provide you with all the support you need and provide assistance every step of the way. From initial site visit to final system acceptance. The

standard support agreement provides access to our support team and help desk, our international subsidiaries provide assistance in your native language and time zone. All inquiries are

documented and dealt with as quickly as possible. We work for your solutions around the clock.



PROJECT MANAGEMENT

- › Site inspection
- › Consulting and guidance
- › Network planning
- › Final site approval
- › Commissioning
- › On-site support during launch



DATA CENTER SERVICE

- › Hosting
- › Administration and data backup
- › Latest security standards
- › Latest premium hardware for your data



TRAINING

- › Training sessions on site (by implementation)
- › Special training for seasonal teams
- › Special trainings



HELP DESK

- › 365 days help desk
- › Native speaking support
- › Support in your local timezone
- › Worldwide support from our 21 subsidiaries





LEISURE & ATTRACTIONS

Surf Parks

Axess AG

Sonystrasse 18, 5081 Anif/Salzburg, Austria

T: +43 6246 202

F: +43 6246 202 90

info@teamaxess.com

teamaxess.com